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## CONFIRMATION

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**Congratulations. Your filing has been successfully certified.**

Filing 1 was successfully certified on Mon 9 May 16 10:57:47 AM EDT by nekretchmar@ptci.com.

SAC : 432018

498 ID : 143002395

Carrier Name : PIONEER TEL. COOP INC

Program Year : 2017

A confirmation email will be sent to the email address on record for your user ID. Please email USAC at [HCCERTS@USAC.ORG](mailto:HCCERTS@USAC.ORG) if you do not receive this email within 24 hours.

Please take this quick survey and give us your thoughts! Your feedback will help improve the filing process. [Take Survey](#)

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**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

**FCC Form 481**  
**OMB Control No. 3060-0986/OMB Control No. 3060-0819**  
**July 2013**

Page 1

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Nick Kretchmar
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	nekretchmar@ptci.com
Form Type		54.313 and 54.422

**(100) Service Quality Improvement Reporting  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<b>&lt;010&gt;</b>	Study Area Code	432018
<b>&lt;015&gt;</b>	Study Area Name	PIONEER TEL COOP INC
<b>&lt;020&gt;</b>	Program Year	2017
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<b>&lt;110&gt;</b>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<b>&lt;111&gt;</b>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

**<112>** Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

432018ok112.docx, 432018ok112map.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<b>&lt;113&gt;</b>	Maps detailing progress towards meeting plan targets	Yes
<b>&lt;114&gt;</b>	Report how much universal service (USF) support was received	Yes
<b>&lt;115&gt;</b>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<b>&lt;116&gt;</b>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<b>&lt;117&gt;</b>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<b>&lt;118&gt;</b>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

Yes
Yes
Yes
Yes
Yes
Yes

FCC Form 481  
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July 2013

<010>	Study Area Code	432018
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<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

**<210> For the prior calendar year, were there any reportable voice service outages?**

Yes

[illegible]

**(300) Unfulfilled Service Request  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	432018
<015> Study Area Name	PIONEER TEL COOP INC
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035> Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

&lt;300&gt; Unfulfilled service request (voice)

0

&lt;310&gt; Detail on attempts (voice)

Name of Attached Document

&lt;320&gt; Unfulfilled service request (broadband)

112

432018ok330.pdf

&lt;330&gt; Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers  
Data Collection Form

FCC Form 461  
OMB Control No. 3060-0986/OMB Control No. 3060-0619  
July 2013

<010> Study Area Code 432018

<015> Study Area Name PIONEER TEL COOP INC

<020> Program Year 2017

<030> Contact Name - Person USAC should contact regarding this data Rick Kretschmer

<035> Contact Telephone Number - Number of person identified in data line  
<030> 4065795340 ext.

<039> Contact Email Address - Email Address of person identified in data line  
<030> rkretschmer@pcc1.com

<400> Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice

<410> Complaints per 1000 customers for fixed voice 0.0

<420> Complaints per 1000 customers for mobile voice

<430> Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband

<440> Complaints per 1000 customers for fixed broadband 0.0020

<450> Complaints per 1000 customers for mobile broadband

**[500] Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form**FCC Form 461  
OMB Control No. 3060-0086/OMB Control No. 3060-0815  
July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	0100000 TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Wick Schobinger
<035>	Contact Telephone Number - Number of person identified in data line <030>	4051790180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	wkschob@telcoop.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<910>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	432018ok510.pdf



**(600) Functionality in Emergency Situations  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432028
<015>	Study Area Name	FISHER TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	RICK BRECHMER
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053740180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbrechner@telcoi.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	432018ok610.pdf



**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<701> Residential Local Service Charge Effective Date  
<702> Single State-wide Residential Local Service Charge

1/1/2016

16.95

&lt;703&gt;

[illegible]

[illegible]

<b>(800) Operating Companies</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	432018
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<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4653750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com
<810>	Reporting Carrier	Pioneer Telephone Cooperative (OK)
<811>	Holding Company	Pioneer Telephone Cooperative (OK)
<812>	Operating Company	Pioneer Telephone Cooperative (OK)

[illegible]

(900) Tribal Lands Reporting  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035> Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

&lt;900&gt; Does the filing entity offer tribal land services? (Y/N)

Yes

Wichita and Affiliated Tribes, Kiowa Tribe of Oklahoma, Fort Sill Apache Tribe of Oklahoma, Delaware Nation, Comanche Nation, Chickasaw Nation, Cheyenne Arapaho Tribes of Oklahoma, Caddo Indian Tribe of Oklahoma, Apache Tribe of Oklahoma.

&lt;910&gt; Tribal Land(s) on which ETC Serves

&lt;920&gt; Tribal Government Engagement Obligation

432018ok920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes



**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

432018ok1010.pdf

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 Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau.

<1030> Attach detailed description for broadband comparability compliance

432018ok1030.pdf

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 Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptoi.com

&lt;1100&gt; Certify whether terrestrial backhaul options exist (Y/N)

Yes

&lt;1130&gt; Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

432018ok1210.pdf

&lt;1210&gt; Terms &amp; Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

&lt;1220&gt; Link to Public Website

HTTP [www.ptci.com](http://www.ptci.com)

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒



**(2000) Price Cap Carrier Additional Documentation****Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

**(2000) Price Cap Carrier Additional Documentation (Continued)****Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

&lt;2016&gt; Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

&lt;2017A&gt; Connect America Fund Phase II recipient?

&lt;2017B&gt; Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing  
Required Information<2018> cap carrier used for capital expenditures in 2015.  
Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)Name of Attached Document Listing  
Required Information

&lt;2019&gt; Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

&lt;2020&gt; Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

&lt;2021&gt; Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

&lt;2026&gt; Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

&lt;2027&gt; Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

**(3005) Rate Of Return Carrier Additional Documentation**  
**Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	432018
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<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	Yes - Attach Certification	
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(ii)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	432018ok3010.docx
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(iii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	432018ok3026.pdf



## (3065) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

## Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<035> Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

## Financial Data Summary

(3027) Revenue

89640435

(3028) Operating Expenses

83128627

(3029) Net Income

11846552

(3030) Telephone Plant In Service(TPIS)

323726153

(3031) Total Assets

278100284

(3032) Total Debt

0

(3033) Total Equity

243958388

(3034) Dividends

5621872

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TNL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	WLOK Kretschmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	4657750180 8X5
<039>	Contact Email Address - Email Address of person identified in data line <030>	nkretschmer@pcol.com

**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information \_\_\_\_\_

**Broadband Deployment Locations – FCC 14-98 (paragraph 80)**

**4004a.** Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information \_\_\_\_\_

**4004b.** Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information \_\_\_\_\_

**Certification - Reporting Carrier  
Data Collection Form**

 FCC Form 481  
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<039> Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: PIONEER TEL COOP INC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/07/2016
Printed name of Authorized Officer: Nick Kretchmar	
Title or position of Authorized Officer: Division Manager-Regulatory	
Telephone number of Authorized Officer: 4053750180 ext.	
Study Area Code of Reporting Carrier: 432018	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code	432018
<015> Study Area Name	PIONEER TEL COOP INC
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Nick Kretschmar
<035> Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	nekretschmar@ptci.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



## Attachments

(200) Service Outage Reporting (Voice)  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
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<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<210> For the prior calendar year, were there any reportable voice service outages?

Yes

 $\langle 220 \rangle$ [illegible]

(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretschmar
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<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretschmar@ptci.com

<701> Residential Local Service Charge Effective Date  
<702> Single State-wide Residential Local Service Charge

1/1/2016

16,95

&lt;703&gt;

[illegible]

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

[illegible]

(800) Operating Companies  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com
<810>	Reporting Carrier	Pioneer Telephone Cooperative (OK)
<811>	Holding Company	Pioneer Telephone Cooperative (OK)
<812>	Operating Company	Pioneer Telephone Cooperative (OK)

[illegible]



Following is the ongoing Five Year Service Improvement Plan for the Pioneer Telephone Cooperative, Inc. (PTCI or the Company) pursuant to 47 C.F.R. § 54.202(a) (1) (ii) that requires an eligible telecommunications carrier (ETC) to describe with specificity proposed improvements or upgrades to the ETC's network throughout its service area, and to estimate the area and population to be served as a result of the improvements. The USF/ICC Transformation Order states that rate-of-return ETCs must provide broadband service at speeds of at least 4 Mbps downstream and 1 Mbps upstream (4:1) upon reasonable request. A service improvement plan cannot project where in the service area reasonable requests will be made; however, the proposed service improvements in this plan result in the availability of 4:1 service to a greater portion of the Company's service area than is currently available.

Although this plan is a good faith effort by the Company it is subject to change, given the uncertainty faced by ETCs regarding whether capital investments will be recoverable over the five year planning horizon. For example, future high cost support revenues are subject to unpredictable changes because the nature of the Quantile Regression Analysis caps on high cost support can change annually. The Quantile Regression Analysis is one of many factors that may affect the Company's ability to accomplish this plan in the future. Other factors that may affect the capital improvement plans include erosion of the customer base due to competition, alternative technologies and the economic conditions in the service area.

Pioneer Telephone owns and operates Seventy Six (76) exchanges in 75 cities/towns serving subscribers in rural central, north, south and western Oklahoma. The service area is west of I-35 that bisects Oklahoma and includes portions of 37 counties. The service area covers over 10,915 square miles. The land is used for multiple businesses that would primarily be considered farming and oil & gas services. The Little Sahara State Park and Roman Nose State Park in the communities of Waynoka and Watonga are the primary source of tourism in our serving area, the climate is semiarid.

### Baseline Network Description

Pioneer Telephone currently serves 35,706 residential and business access lines. For the purposes of this plan, broadband capable (BC) is defined as service provided at speeds of 4 Mbps downstream and 1 Mbps upstream. An exchange breakdown with square mileage, homes passed and percentage of lines that are 4/1 BC has been provided in the following Table 1.

Exchange	Sq. Miles	All Locations	4 & 1 Compliant	2015 % 4 & 1
ALINE	103.68	320	158	49.38%
AMES	100.75	468	216	46.15%
APACHE	186.12	2,020	1332	65.94%
ARNETT	262.11	593	397	66.95%
BLANCHARD	90.12	5,188	4494	86.62%
BRADLEY	58.25	272	126	46.32%
BUFFALO	303.6	964	826	85.68%
CALUMET	75.75	548	332	60.58%
CANTON	162	1,028	709	68.97%
CARMEN	78	347	293	84.44%
CARTER	85.75	347	226	65.13%
CHATTANOOGA	171.77	530	382	72.08%
CHESTER	154.81	318	119	37.42%
CLEO SPRINGS	151	412	259	62.86%
COMANCHE	255.5	2,916	2083	71.43%
COVINGTON	88.68	452	321	71.02%
CRESCENT	168.18	2,296	1587	69.12%
CUSTER CITY	168.5	449	299	66.59%
DACOMA	89.5	178	116	65.17%
DAVIDSON	109.75	294	231	78.57%
DEER CREEK	65.5	186	101	54.30%
DIBBLE	84	2,238	1338	59.79%
DOUGLAS	58.18	136	54	39.71%
DOVER	78.62	527	310	58.82%
DRUMMOND	81.37	510	347	68.04%
FARGO	214.44	471	246	52.23%
FAY	62	152	71	46.71%
FORT SUPPLY	68.6	277	233	84.12%
FREDERICK	285.2	2,847	2597	91.22%
FREEDOM	426	429	237	55.24%
GAGE	128.43	417	315	75.54%
GARBER	91	782	580	74.17%
GEARY	243	1,336	846	63.32%
GOULD	132.13	173	135	78.03%



Exchange	Sq. Miles	All Locations	4 & 1 Compliant	2015 % 4 & 1
GRANDFIELD	177.53	800	724	90.50%
HARMON	336	172	30	17.44%
HASTINGS	77.16	187	127	67.91%
HELENA	74.81	505	387	76.63%
HENNESSEY	229.75	2,263	1612	71.23%
HOLLIS	196	1,634	1483	90.76%
HOPETON	142	163	49	30.06%
HUNTER	75.5	239	151	63.18%
KINGFISHER	241.31	4,533	3935	86.81%
LAHOMA	48.25	611	488	79.87%
LAMONT	112.75	517	377	72.92%
LOCO	83.7	249	165	66.27%
LONGDALE	23.12	424	362	85.38%
LOYAL	154	373	131	35.12%
MANITOU	64.2	165	133	80.61%
MARSHALL	91	247	152	61.54%
MAY	202	150	56	37.33%
MENO	40.5	220	148	67.27%
MOORELAND	212.12	1,337	1021	76.36%
MUTUAL	86	176	66	37.50%
NASH	127.37	419	201	47.97%
NEWCASTLE	85.62	8,732	8688	99.50%
OAKWOOD	128.68	241	98	40.66%
OKARCHE	155.31	1,235	804	65.10%
OKEENE	258.62	1,589	1127	70.93%
ORLANDO	89.56	318	159	50.00%
POND CREEK	166.18	933	704	75.46%
PUTNAM	80.5	123	59	47.97%
QUINLAN	288	256	64	25.00%
RINGWOOD	114	922	396	42.95%
SEILING	169.06	1,270	938	73.86%
SELMAN	232.25	143	26	18.18%
SENTINEL	156	811	608	74.97%
SHARON	103.75	340	126	37.06%

Exchange	Sq. Miles	All Locations	4 & 1 Compliant	2015 % 4 & 1
SHATTUCK	257.1	1,186	992	83.64%
TEMPLE	85.2	795	705	88.68%
THOMAS	184.87	1,040	801	77.02%
TIPTON	85.27	681	581	85.32%
WAKITA	162.81	492	363	73.78%
WATONGA	274.62	2,657	2148	80.84%
WAYNOKA	160.4	1,023	840	82.11%
TOTAL		70,592	53,941	76.41%

## 2015 Improvement Plan & Actuals

The service improvements described below were estimated to increase the availability of the minimal of 4 & 1 broadband capable service to 76% of homes passed throughout the Pioneer service area. Below are the results of the 2015 deployments that meet or exceed the 4 & 1 broadband requirements. In each instance the Digital Insertion Points (DIP's) are fed with Fiber facilities with capacity to extend FTTP services where warranted.

### Dibble

Five DIPs have been successfully installed in 2015 that gives the potential of meeting or exceeding the 4 & 1 requirements for 383 customers. There was also one overlay project that has been completed in 2015 that improved the broadband capabilities of 207 existing customers.

### Blanchard

Five new fiber fed DIPs were deployed in 2015 giving the potential of improving the bandwidth for 258 customers.

### Apache

1 DIP was installed that improved the broadband capabilities for 16 existing subscribers.

### Comanche

1 DIP was added in 2015 giving improved bandwidth for 6 existing subscribers.

### Seiling

Three new fiber fed DIP's were installed and put into service in 2015 that improved the broadband capabilities to 30 subscribers.

### Kingfisher

Four DSLAMs were upgraded in 2015 that improved the broadband capabilities to over 96 subscribers.

### Canton

Five DIPs have been added to the rural area of Canton that only affected 16 current subscribers, but gives the potential for bandwidth improvement for 192 customers. One other DSLAM upgrade has been completed in 2015 that improved the bandwidth performance of 10 current subscribers.

### Calumet

A DSLAM upgrade was completed in 2015 that improved the bandwidth potential for 48 customers.

Ringwood

Three DIPs have been successfully completed for Ringwood customers in 2015 that has given 144 potential cooperative members the ability to gain access to an advanced broadband service while improving the service for 28 existing subscribers.

All Exchanges

As Pioneer has core fiber builds, our Facilities Engineering team continues to review all builds to determine opportunities to expand fiber to replace copper fed facilities feeding CSA's. Additionally we will continue to replace legacy DSLAM's with VDSL and Bonded capable DIP's (Digital Insertion Point) with the capability to provide at least 4:1.

The total dollars that was projected for 2015 build out was \$3,714,414.42. The total dollars that were spent for the actual build out for broadband was \$3,395,590.52. The shortfall in the actual buildout was due to inclement weather which kept our equipment idle for extended periods. The planned expenditures have carried over into 2016.

The 2015 actuals are shown in the following Table 2.



Exchange	Description of Network Improvement	2015 Actuals
<b>ISP Investment</b>		
Aline	Capacity Improvements (6)	\$ 10,052.54
Ames	Capacity Improvements (6)	\$ 11,713.23
<b>Exchange Description of Network Improvement 2015 Actuals</b>		
Apache	Capacity Improvements (6)	\$ 12,323.54
<b>Network Core Investment</b>		
Arnett	Capacity Improvements (6)	\$ 31,782.87
Blanchard	Capacity Improvements (1)	\$ 15,930.00
Blanchard	Capacity Improvements (6)	\$ 94,631.51
Kingfisher	Capacity Improvements (1)	\$ 15,930.00
Bradley	Capacity Improvements (6)	\$ 15,930.00
Hennessey	Capacity Improvements (1)	\$ 15,930.00
Buffalo	Capacity Improvements (6)	\$ 68,344.00
Core ETS Network	Routers, Switches, Cards	\$ 1,305,752.15
Calumet	Capacity Improvements (6)	\$ 5,905.05
Canton	Capacity Improvements (6)	\$ 54,484.20
<b>Sub Total</b>	<b>(1) Capacity Improvements</b>	<b>\$ 1,353,542.15</b>
Carmen	Capacity Improvements (6)	\$ 18,018.16
<b>OSP Investment</b>		
Carter	Capacity Improvements (6)	
Apache	Adding new nodes (2)	
Chattanooga	Capacity Improvements (6)	
Blanchard	Adding new nodes (2)	
Chester	Capacity Improvements (6)	\$ 3,520.14
Crescent	Adding new nodes (2)	
Cleo Springs	Capacity Improvements (6)	\$ 12,135.59
Dibble	Adding new nodes (2)	
Comanche	Capacity Improvements (6)	\$ 9,743.73
Newcastle	Adding new nodes (2)	
Covington	Capacity Improvements (6)	
Canton	Adding new nodes (2)	
Crescent	Capacity Improvements (6)	\$ 55,821.19
Comanche	Adding new nodes (2)	
Custer City	Capacity Improvements (6)	
Kingfisher	Adding new nodes (2)	
Dacoma	Capacity Improvements (6)	\$ 13,707.75
Hennessey	Adding new nodes (2)	
Davidson	Capacity Improvements (6)	
Drummond	Adding new nodes (2)	
Deer Creek	Capacity Improvements (6)	\$ 5,646.38
Dibble	Capacity Improvements (6)	\$ 52,268.83
<b>Sub Total</b>	<b>(2) Adding new nodes-OSP</b>	<b>\$ 9,081.15</b>
Douglas	Capacity Improvements (6)	\$ 9,081.15
Dover	Capacity Improvements (6)	\$ 10,587.76
Dibble	4- 1148 Dips	\$ 129,000.00
Drummond	Capacity Improvements (6)	\$ 12,338.50
Blanchard	5 - 1148 Dips	\$ 86,000.00
Fargo	Capacity Improvements (6)	
Canton	4- 1148 Dips	\$ 64,500.00
Fay	Capacity Improvements (6)	\$ 5,225.07
Ringwood	3- 1148 DIPS	\$ 129,000.00
Fort Supply	Capacity Improvements (6)	
Seiling	2 - 1148 Dips	\$ 53,750.00
Frederick	Capacity Improvements (6)	
Comanche	1 - 1148 Dips	\$ 43,000.00
Freedom	Capacity Improvements (6)	
<b>Sub Total</b>	<b>(3) Dips</b>	<b>\$ 505,250.00</b>
Gage	Capacity Improvements (6)	
Garber	Capacity Improvements (6)	\$ 30,526.17
Newcastle/Riverview	FTTP Greenfield Build Out	\$ 175,000.00
Geary	Capacity Improvements (6)	\$ 12,549.04
Gould	Capacity Improvements (6)	
<b>Sub Total</b>	<b>(4) FTTP Expansion</b>	<b>\$ 175,000.00</b>
Grandfield	Capacity Improvements (6)	\$ 35,823.59
Harmon	Capacity Improvements (6)	
Newcastle	FTTP Existing Expansion	\$ 175,000.00
Hastings	Capacity Improvements (6)	
Helena	Capacity Improvements (6)	\$ 5,699.32
<b>Sub Total</b>	<b>(5) FTTP Existing Expansion</b>	<b>\$ 175,000.00</b>
Hennessey	Capacity Improvements (6)	\$ 12,431.09

Exchange	Description of Network Improvement	2015 Actuals
Hollis	Capacity Improvements (6)	\$ 11,826.10
Hopeton	Capacity Improvements (6)	\$ 6,747.91
Hunter	Capacity Improvements (6)	\$ 9,136.04
Kingfisher	Capacity Improvements (6)	\$ 20,880.89
Lahoma	Capacity Improvements (6)	\$ 6,845.45
Lamont	Capacity Improvements (6)	\$ 5,284.30
Loco	Capacity Improvements (6)	
Longdale	Capacity Improvements (6)	\$ 6,748.83
Manitou	Capacity Improvements (6)	
Marshall	Capacity Improvements (6)	\$ 6,298.87
May	Capacity Improvements (6)	
Meno	Capacity Improvements (6)	\$ 5,583.02
Mooreland	Capacity Improvements (6)	\$ 47,331.31
Mutual	Capacity Improvements (6)	
Nash	Capacity Improvements (6)	\$ 9,448.09
Newcastle	Capacity Improvements (6)	
Oakwood	Capacity Improvements (6)	
Okarche	Capacity Improvements (6)	\$ 22,615.64
Okeene	Capacity Improvements (6)	\$ 31,072.82
Omega	Capacity Improvements (6)	\$ 5,160.24
Orlando	Capacity Improvements (6)	\$ 6,204.61
Pond Creek	Capacity Improvements (6)	\$ 16,515.13
Putnam	Capacity Improvements (6)	\$ 5,355.15
Quinlan	Capacity Improvements (6)	
Ringwood	Capacity Improvements (6)	\$ 43,693.24
Seiling	Capacity Improvements (6)	\$ 54,468.70
Sentinel	Capacity Improvements (6)	\$ 33,708.10
Sharon	Capacity Improvements (6)	
Shattuck	Capacity Improvements (6)	\$ 37,791.57
Temple	Capacity Improvements (6)	\$ 25,716.37
Thomas	Capacity Improvements (6)	\$ 16,213.25
Tipton	Capacity Improvements (6)	\$ 8,695.86
Wakita	Capacity Improvements (6)	\$ 9,890.92
Watonga	Capacity Improvements (6)	\$ 45,557.73
Waynoka	Capacity Improvements (6)	\$ 63,647.73
<b>Sub Total</b>	<b>(6) Calix, Adtran and Paradyne</b>	<b>\$ 1,186,798.37</b>
<b>GRAND TOTAL</b>		<b>\$ 3,395,590.52</b>

### **2016-2020 Improvement Plan**

All new large scale and green field builds will be completed using FTTP equipment. In exchanges that have retiring copper plant, this plant will be upgraded using fiber as well. In the exchanges that have relatively new copper plant, additional equipment nodes will be placed in order to shorten loop lengths so that a version of VDSL and ADSL2+ with bonding can achieve the recommended broadband rates. In addition, any equipment nodes that are currently being served by copper will be upgraded to fiber where and when economically feasible. However, due to the remote and sometimes rugged nature of the terrain in the service areas, and the extremely remote locations of a few subscribers, it will not be possible to economically reach all of the existing subscribers at this time.

Table 3 provides information of projected costs for 2016 through 2020.



Exchange	Description of Network Improvement	2016	2017	2018	2019	2020
Blanchard	Capacity Improvements	\$ 55,000.00	\$ 26,555.00			
Kingfisher	Capacity Improvements	\$ 55,000.00	\$ 26,555.00			
Hennessey	Capacity Improvements	\$ 55,000.00	\$ 26,555.00			
Core ETS Ntwk	Routers, Switches, Cards	\$ 2,396,500.00	\$ 2,196,500.00	\$ 2,146,500.00	\$ 2,146,500.00	\$2,146,500.00
<b>Sub Total</b>	<b>Capacity Improvements</b>	<b>\$ 2,561,500.00</b>	<b>\$ 2,276,165.00</b>	<b>\$ 2,146,500.00</b>	<b>\$ 2,146,500.00</b>	<b>\$ 2,146,500.00</b>
Apache	Adding new nodes	\$ 13,528.39				
Blanchard	Adding new nodes					
Crescent	Adding new nodes					
Dibble	Adding new nodes					
Newcastle	Adding new nodes					
Ringwood	Adding new nodes	\$ 452,164.30				
Comanche	Adding new nodes		\$ 57,000.00	\$ 57,000.00	\$ 28,500.00	
Kingfisher	Adding new nodes	\$ 85,500.00	\$ 57,000.00	\$ 57,000.00	\$ 57,000.00	
Hennessey	Adding new nodes			\$ 85,500.00	\$ 57,000.00	
Drummond	Adding new nodes				\$ 28,500.00	
<b>Sub Total</b>	<b>Adding new nodes</b>	<b>\$ 551,192.69</b>	<b>\$ 114,000.00</b>	<b>\$ 199,500.00</b>	<b>\$ 171,000.00</b>	<b>\$ -</b>
Newcastle	FTTP Buildout	\$ 75,000.00	\$ 75,000.00	\$ 75,000.00	\$ 75,000.00	
Blanchard	FTTP Buildout	\$ 75,000.00	\$ 75,000.00	\$ 75,000.00	\$ 75,000.00	
<b>Sub Total</b>	<b>FTTP Buildout</b>	<b>\$ 150,000.00</b>	<b>\$ 150,000.00</b>	<b>\$ 150,000.00</b>	<b>\$ 150,000.00</b>	<b>\$ -</b>
Newcastle	FTTP Expansion					
<b>Sub Total</b>	<b>FTTP Expansion</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
Aline	Capacity Improvements	\$ 4,500.00				
Ames	Capacity Improvements	\$ 10,000.00				
Apache	Capacity Improvements	\$ 45,000.00		\$ 15,000.00		
Arnett	Capacity Improvements					
Blanchard	Capacity Improvements	\$ 75,000.00	\$ 75,000.00	\$ 20,000.00	\$ 20,000.00	\$ 20,000.00
Bradley	Capacity Improvements		\$ 20,000.00			
Buffalo	Capacity Improvements					
Calumet	Capacity Improvements		\$ 29,400.00			
Canton	Capacity Improvements			\$ 20,000.00		
Carmen	Capacity Improvements	\$ 29,400.00				
Carter	Capacity Improvements	\$ 23,100.00				

Exchange	Description of Network Improvement	2016	2017	2018	2019	2020
Chattanooga	Capacity Improvements	\$ 30,000.00				\$ 20,000.00
Chester	Capacity Improvements	\$ 12,000.00	\$ 5,000.00			
Cleo Springs	Capacity Improvements	\$ 39,900.00				
Comanche	Capacity Improvements	\$ 40,000.00	\$ 40,000.00			
Covington	Capacity Improvements		\$ 20,000.00	\$ 5,000.00		
Crescent	Capacity Improvements		\$ 35,000.00	\$ 15,000.00		
Custer City	Capacity Improvements	\$ 10,000.00				
Dacoma	Capacity Improvements		\$ 9,500.00			
Davidson	Capacity Improvements	\$ 12,000.00				\$ 20,000.00
Deer Creek	Capacity Improvements		\$ 16,800.00			
Dibble	Capacity Improvements		\$ 35,000.00			
Douglas	Capacity Improvements		\$ 5,000.00			
Dover	Capacity Improvements	\$ 10,000.00	\$ 10,000.00			
Drummond	Capacity Improvements	\$ 15,000.00	\$ 15,000.00			
Fargo	Capacity Improvements	\$ 23,100.00				
Fay	Capacity Improvements					
Fort Supply	Capacity Improvements	\$ 16,800.00	\$ 35,000.00			
Frederick	Capacity Improvements	\$ 81,900.00	\$ 50,000.00	\$ 15,000.00		
Freedom	Capacity Improvements	\$ 23,100.00				
Gage	Capacity Improvements	\$ 23,100.00				
Garber	Capacity Improvements		\$ 12,000.00			
Geary	Capacity Improvements		\$ 58,800.00			
Gould	Capacity Improvements		\$ 6,500.00			
Grandfield	Capacity Improvements	\$ 35,000.00				
Harmon	Capacity Improvements		\$ 6,500.00			
Hastings	Capacity Improvements	\$ 6,500.00				
Helena	Capacity Improvements		\$ 15,000.00			
Hennessey	Capacity Improvements	\$ 45,000.00	\$ 45,000.00	\$ 20,000.00		
Hollis	Capacity Improvements		\$ 10,000.00			
Hopeton	Capacity Improvements	\$ 10,500.00				
Hunter	Capacity Improvements		\$ 16,800.00			
Kingfisher	Capacity Improvements	\$ 50,000.00	\$ 50,000.00	\$ 25,000.00	\$ 25,000.00	\$ 20,000.00
Lahoma	Capacity Improvements	\$ 25,000.00	\$ 25,000.00			
Lamont	Capacity Improvements		\$ 23,100.00			
Loco	Capacity Improvements	\$ 16,500.00				
Longdale	Capacity Improvements		\$ 17,500.00			
Manitou	Capacity Improvements	\$ 6,500.00				
Marshall	Capacity Improvements		\$ 12,000.00			
May	Capacity Improvements	\$ 10,500.00				

Exchange	Description of Network Improvement	2016	2017	2018	2019	2020
Meno	Capacity Improvements		\$ 16,800.00			
Mooreland	Capacity Improvements	\$ 35,000.00		\$ 10,000.00		\$ 10,000.00
Mutual	Capacity Improvements	\$ 10,500.00				
Nash	Capacity Improvements		\$ 17,500.00			
Newcastle	Capacity Improvements	\$ 50,000.00	\$ 25,000.00	\$ 25,000.00	\$ 15,000.00	
Oakwood	Capacity Improvements		\$ 13,000.00			
Okarche	Capacity Improvements	\$ 15,000.00	\$ 15,000.00			
Okeene	Capacity Improvements	\$ 25,000.00				
Omega	Capacity Improvements					
Orlando	Capacity Improvements		\$ 9,500.00			
Pond Creek	Capacity Improvements		\$ 52,500.00			
Putnam	Capacity Improvements					
Quinlan	Capacity Improvements	\$ 10,500.00				
Ringwood	Capacity Improvements		\$ 15,000.00			
Seiling	Capacity Improvements	\$ 10,000.00				
Sentinel	Capacity Improvements		\$ 7,500.00			
Sharon	Capacity Improvements	\$ 13,000.00				
Shattuck	Capacity Improvements	\$ 35,000.00				
Temple	Capacity Improvements					
Thomas	Capacity Improvements	\$ 58,800.00	\$ 10,000.00			
Tipton	Capacity Improvements	\$ 20,000.00				
Wakita	Capacity Improvements		\$ 23,100.00			
Watonga	Capacity Improvements	\$ 50,000.00	\$ 35,000.00			
Waynoka	Capacity Improvements	\$ 15,000.00				
<b>Sub Total</b>	<b>Calix,Adtran,Paradyne</b>	<b>\$ 1,077,200.00</b>	<b>\$ 938,800.00</b>	<b>\$ 170,000.00</b>	<b>\$ 60,000.00</b>	<b>\$ 90,000.00</b>
<b>GRAND TOTAL</b>		<b>\$ 4,339,892.69</b>	<b>\$ 3,478,965.00</b>	<b>\$ 2,666,000.00</b>	<b>\$ 2,527,500.00</b>	<b>\$ 2,236,500.00</b>



Line 113 – See Attached Maps

Line 114 - \$5,318,874 USF Support received in 2015.

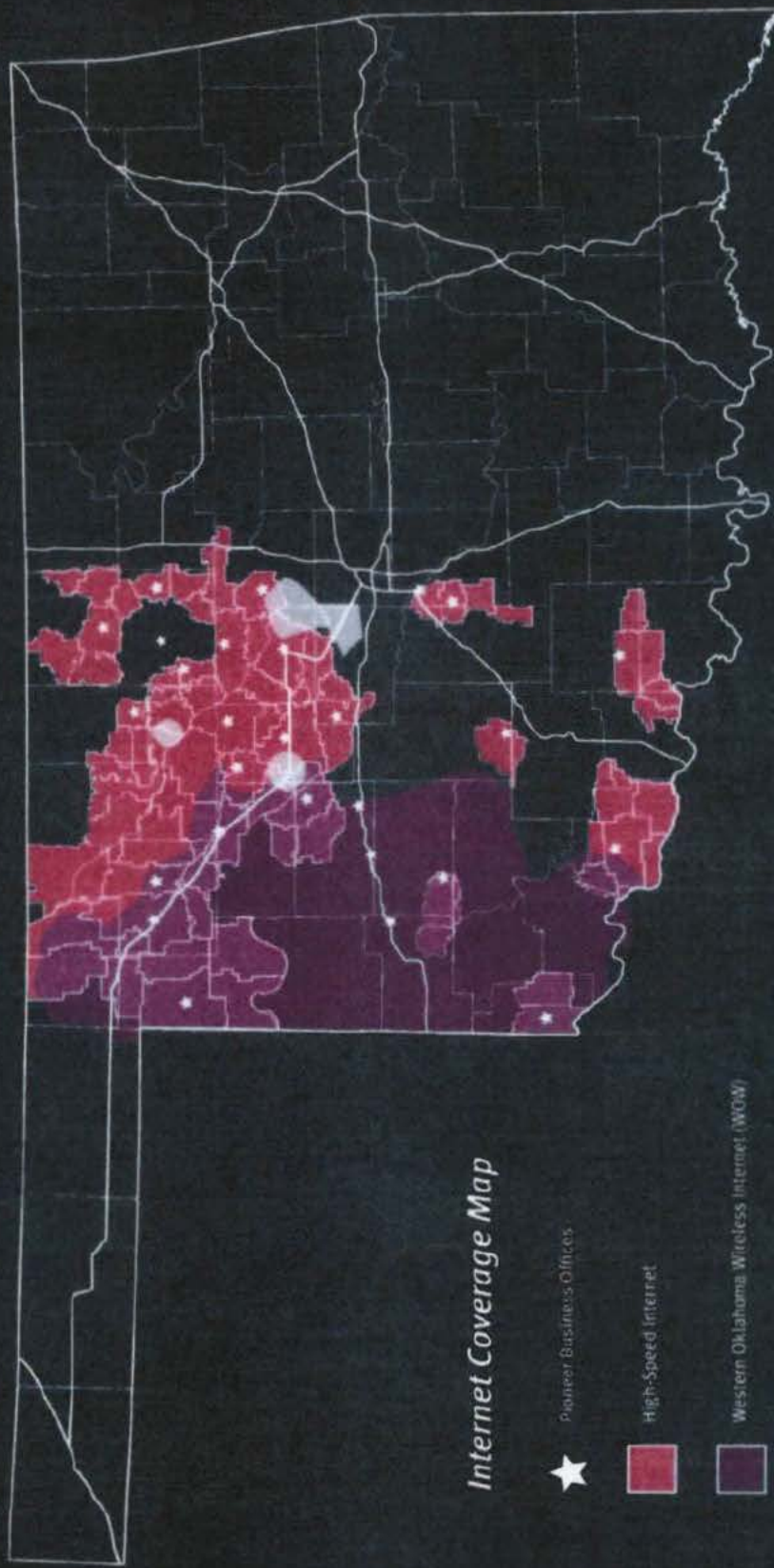
Line 115 - \$1,243,034 in USF was used to improve service quality. (See 5 year plan progress report for detail on how support was used to improve service quality.

Line 116 - \$680,250 in USF was used to improve service coverage. (See 5 year plan progress report for detail on how support was used to improve service coverage.

Line 117- \$3,395,590 in USF was used to improve service capacity. (See 5 year plan progress report for detail on how support was used to improve service capacity.

Line 118-All Network improvement targets were met in 2015.

# Internet Coverage Map



Pioneer Business Offices

High-Speed Internet

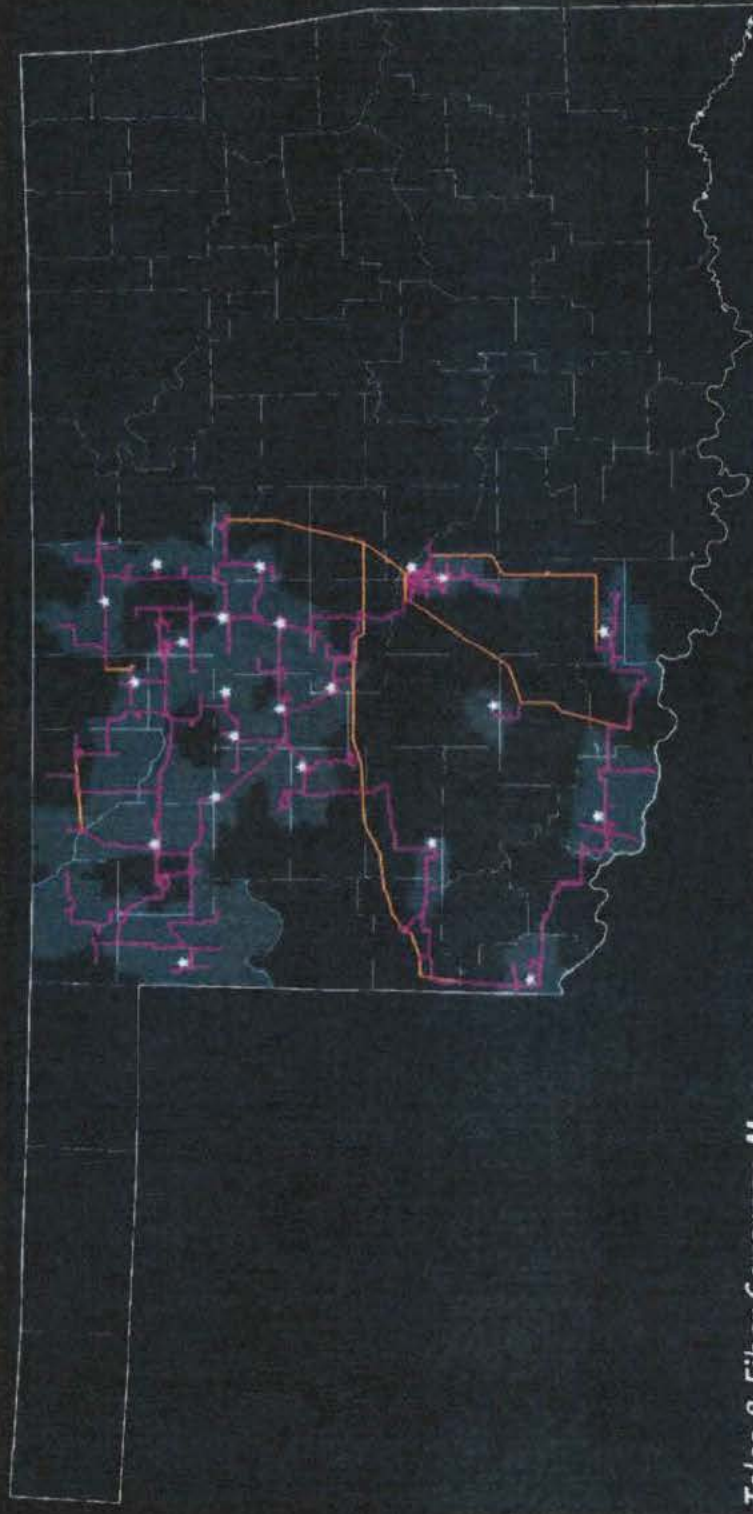
Western Oklahoma Wireless Internet (WOW)

High-Speed Internet + WOW

Fixed Wireless Internet



## Telco & Fiber Coverage Map



★ Pioneer Office Locations

□ Pioneer Telephone Exchanges

■ Pioneer Fiber Routes

■ Leased Fiber Routes

Pioneer Telephone service area covers more than 11,000 square miles in 30 counties and has more than 3,000 miles of fiber optics in service.

### 2015 Unfulfilled Service Request

<u>Cancelled Service Order reason</u>	<u>Count</u>
Cannot provide service/speed as requested	65
LRDSL not available	1
Location out of range	19
Wireless no signal	5
Wireless sector full	1
DSL not available	14
No equipment available	7
<u>Totals:</u>	112

Pioneer Telephone Cooperative incurred 112 unfulfilled service requests for the year of 2015. The majority (65) of those requests were cancelled due to not being able to provide a customer with their desired speed. 47 unfulfilled requests can be identified by not having the appropriate facilities within our existing service areas to provide a Broadband service that complies with the 4&1 standard bandwidth measurement.

**Line 510 – Compliance with Service Quality Standards and  
Consumer Protection**

Company hereby certifies that it has reviewed its service quality and consumer protection practices, which it follows in connection with its provision of voice and broadband services, and that these practices ensure that Company:

- (1) Discloses rates and terms of its voice and broadband services to customers.
- (2) Makes available maps showing where voice and broadband services are generally available.
- (3) Provides contract terms to customers and confirms changes in voice or broadband service.
- (4) Allows a trial period for new voice or broadband service.
- (5) Provides specific disclosures in advertising.
- (6) Separately identifies carrier charges from taxes on billing statements.
- (7) Provides customers the right to terminate voice or broadband service for changes to contract terms.
- (8) Provides ready access to customer service.
- (9) Promptly responds to consumer inquiries and complaints received from government agencies.
- (10) Abides by policies for protection of consumer privacy.
- (11) Provides consumers with free notifications for voice, data and messaging usage, and international roaming.

- (12) Abides by standards regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets that are locked by or at the direction of Company.

These service quality and consumer protection practice categories are the same as those included in the CTIA–The Wireless Association<sup>®</sup> (“CTIA”) Consumer Code for Wireless Service (“CTIA Code” or “Code”) as currently in effect.

**Pioneer Telephone Cooperative, Inc.**  
**Emergency Response Plan**  
**Restoration of Service**

**Purpose**

The primary purpose of this Emergency Response Plan is to secure expeditious restoral of service to local emergency management agencies first and then to customers second in the event of an emergency.

**Scope**

This Emergency Response Plan, as required by OAC 165:55-13-53 of the Oklahoma Corporation Commission (OCC) Rules, shall be followed in the event of service interruptions of such magnitude that conditions affect the entire Pioneer Telephone Cooperative, Inc. (the Company) system, a major division thereof, or, which in the judgment of the Company's management, may cause a high degree of public interest or concern. The conditions, which would require use of these procedures, are herein collectively referred to as "emergency", "emergency condition" or "emergency situation."

The Emergency Response Plan establishes procedures the Company's employees need to follow in the event that an emergency situation occurs in the Company's service area in Oklahoma. This plan recognizes that each emergency will present challenges specific to the situation, but the same general recovery steps need to be followed during each emergency. An Emergency Response Team will be established to direct the recovery process.

**Emergency Response Team**

In the event of an emergency, an Emergency Response Team Primary Committee will be established consisting of the following functions:

Emergency Response Coordinator is Connie Holthus, Legal Manager



**Damage and Restoration Coordinator is Mike Gore, Division Manager - Local Techs  
Emergency Response Coordinator**

The Damage and Restoration Coordinator will lead the Emergency Response Team. The Coordinator will assign a member of management to be Team Leader for each of the teams listed above. The Coordinator will be responsible for establishing the Command Center and the Chain of Command. Additionally, the Emergency Response Coordinator will be responsible for all communication with the OCC, Media, and local Emergency Management Agencies.

If and when necessary, the Emergency Response Coordinator will coordinate notification of the OCC through the Consumer Services Division:

Contact Name	During Regular Working Hours	After-hours, Weekends and Holidays
Mike Skinner	Phone: (405) 521-4180 or e-mail: M.Skinner@occmail.com	Emergency Cell - (405) 833-2242

Such notification will consist of the following intervals and information and will be provided as soon as data is available:

- 1) Initial Contact
  - a) Notify OCC of outage.
  - b) Notify OCC of cause of the outage.
  - c) Notify OCC of the area affected.
  - d) Notify OCC of the estimated time for repair.
- 2) Intermediate Contact
  - a) Provide status reports as deemed necessary by the Emergency Response Coordinator or as requested by the OCC.
- 3) Conclusory Contact
  - a) Final contact advising the OCC detailing the results of completion of restoral of service.

### **Communications Team**

The Communications Team Leader will coordinate with the Company's Customer Care Center, and Network Operations Center. The Team Leader will contact all employees in the affected area who have not reported to the Communications Team. The Team Leader will arrange in advance for additional support from other areas, states or contractors as necessary. The Team Leader will also secure lodging, meals, and supplies for employees until work hours and work conditions are returned to normal.

### **Damage Assessment Teams**

These Teams will have the duty of assessing the damage to all company buildings and outside plant facilities. They will also be in charge of determining power outages to local central offices and remote switching equipment. A list of backup generators and their locations is contained in the Emergency Operations Plan. The Team Leader will assign someone to secure backup generators from outside the area if they are needed.

### **Restoration Team**

This Team will be responsible for giving priority for restoration of service to the local emergency management agencies (i.e. Police, Fire, Hospital, and 911 Center). This Team will restore toll service in the event of a toll outage. This Team will also be in charge of restoring power to any central office or remote switching equipment with the use of portable generators. The Restoration Team will also assist emergency agencies in clearing downed lines and poles from roadways. After service has been restored to all local emergency management agency locations, the Restoration Team will begin the task of restoring service to all customers affected by the emergency.

### **Employee**

Pioneer Telephone Cooperative, Inc. believes it is the responsibility of each employee to secure his/her family first and then report to a predetermined Emergency Response Command Center. Upon arriving at the Emergency Response Command Center the employee should check in with the Communications Team Leader.

**Pioneer Telephone Cooperative, Inc  
Emergency Response Plan  
(Restoration of Service)**

**Company Contacts**

<b>Contact List</b>	<b>Office</b>	<b>Mobile</b>	<b>E-Mail</b>
<b>Emergency Response Coordinator:</b> Connie Holthus	405-375-0383	405-368-0383	csholthus@ptci.com
<b>Asst. Coordinator:</b> Cindy Gore	405-375-0250	405-368-7177	cmgore@ptci.com
<b>Communications, Damage &amp; Restoration Coordinator:</b> Mike Gore	405-375-0240	405-368-7124	mdgore@ptci.com
<b>Secondary Contacts, Damage &amp; Restoration:</b> Mike Baustert	405-375-0119	405-368-6088	mpbaustert@ptci.com
Beelie Biehler	405-375-0294	405-368-8113	bebiehler@ptci.com
Richard Ruhl	402-375-0191	405-368-0191	raruhl@ptci.com

**Network Operations Center 1-800-375-6162 (24 hours a day 7 days a week)**



*Taking you forward.*

October 5, 2015

The Honorable Lyman Guy  
Apache Tribe of Oklahoma  
P.O. Box 1220  
Anadarko, OK 73005-1220

Re: Request for Discussion Concerning Communications Services In Your Area

Dear Chairman Guy:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under new rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Apache Tribe of Oklahoma to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Apache Tribe of Oklahoma's government, please let me know.

Please contact me at the number listed above so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl  
General Manager

**Richard Ruhl, General Manager**

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | 405-375-0191 | raruhl@ptci.com

[www.ptci.com](http://www.ptci.com) | 1-888-782-2667





**Pioneer Telephone Cooperative, Inc. (SAC 432018)**

**FCC Form 481**

**Line 1010-Descriptive Document for Voice Services Rate Comparability**

**Pioneer Telephone Cooperative Inc. (Study Area Code 432018) has local residential rates plus mandatory charges for local calling such as EAS, WACP, and plus state OUSF fees that are less than the new FCC prescribed rate floor of \$41.07. Therefore, Pioneer's pricing of fixed voice services is not more than the applicable national average urban rate.**

**Pioneer Telephone Cooperative, Inc. (SAC 432018)**

**FCC Form 481**

**Line 1030-Descriptive Document for Broadband Services Rate**

**Comparability**

**Pioneer Telephone Cooperative Inc. (Study Area Code 432018) has the following broadband plans:**

<b>Download Speed</b>	<b>Upload Speed</b>	<b>Usage Allowance</b>	<b>Rate</b>	<b>Benchmark</b>
<b>12mb-16mb</b>	<b>1mb</b>	<b>Unlimited</b>	<b>\$74.95</b>	<b>\$75.20</b>
<b>25mb-30mb</b>	<b>1.5mb</b>	<b>Unlimited</b>	<b>\$89.00</b>	<b>\$89.24</b>

**Therefore, Pioneer's pricing of broadband services is below the relevant reasonable comparability benchmark.**

## ESTABLISHMENT OF SERVICE

### e. Unpublished Numbers

Customers with unpublished numbers who sign Form 228A denying the release of their BNA, will be entered in the LIDB as a "deny" for third party and collect calls, by adding the PSOC, then fax the form to 405-699-3118.

### f. Caller ID Name

The Caller ID Name comes from the Directory screen for Pioneer Customers, and from LIDB for all others. This will be in the member's name. The way this appears can only be changed by the member. See Section 4, I., D.

## III. Lifeline Program Revised: April 3, 2015

### A. Definition

There are two Lifeline programs - Tribal (sometimes referred to as "Enhanced") and Non-Tribal (sometimes referred to as "regular"). These two programs are telecommunications assistance programs designed to make telephone service available, at reduced rates, to **eligible** residential customers. The telephone service must be in the name of the person who qualifies for the assistance. The amount of discount is based on whether or not they live on Tribal Lands. Lifeline customers are not billed the Federal Universal Service Charge.

### B. Tribal Lands

1. There are certain counties in Oklahoma that are not classified as tribal lands. Those counties are: Beaver, part of Beckham (see Form 556), Cimarron, Greer, Harmon, Jackson, and Texas.
2. All other counties in the state are classified as tribal lands.

### C. Who Qualifies

1. The discounted service will be provided for one telephone line at the customer's principal place of residence (If the customer, or someone at their residence, has Lifeline on their cellular phone they cannot have landline Lifeline service). A separate line installed in the residence by another person **CANNOT** also be Lifeline. Remember, these discounts should not affect any additional features the customer has, other than Toll Denial.
2. Individuals in the Gould and Hollis exchanges, and the Greer County portion of the Carter exchange, who meet the criteria on Form 553, are

### ESTABLISHMENT OF SERVICE

eligible for the Lifeline Program for non-Tribal Land. (See Form 556 to make sure customer resides in non-tribal area.) See below for the certification procedures. Use Form 553 PTC Non-Tribal.

3. Individuals who live on tribal lands who meet the criteria under a., and one of either b. through J., are eligible for the Lifeline Program for tribal land (this is also known as the Enhanced Lifeline Program). See below for the certification procedures. Use Form 552 PTC Tribal.

#### D. Restrictions

1. Lifeline customers cannot be accepted as a guarantor for someone else's account.
2. Lifeline customers are not eligible for Vacation Service.
3. **Customers cannot receive Lifeline on both a landline and a cellular telephone.** They must choose which one they want the credit on.
4. The applicant cannot be a dependent as defined by the Federal Income Tax Code, under the age of 60. When filing jointly, a spouse is not a dependent.

#### E. Certification Criteria (See Pioneer Form 555 PTC/CNP for additional information.)

1. Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps; or,
2. Temporary Assistance for Needy Families (TANF); or,
3. Supplemental Security Income (SSI) – different than Social Security; or,
4. Medical Assistance (Medicaid or SoonerCare) – different than Medicare; or,
5. Vocational Rehabilitation (including aid to the hearing impaired; or,
6. Oklahoma Sales Tax Relief (they must have filed Form 538-S with the Oklahoma Tax Commission, which allows them to receive a sales tax credit based on income criteria.); or,
7. Federal Public Housing; or,
8. Low Income Energy Assistance Program; or,
9. Food Distribution Program on Indian Reservations (FDPIR); or,

### ESTABLISHMENT OF SERVICE

10. Bureau of Indian Affairs General Assistance; or,
11. Tribally administered Temporary Assistance for Needy Families (TTANF); or,
12. Head Start Programs (only applicant or customer who satisfies the income qualifying eligibility provision); or,
13. National School Lunch Program (only applicant or customer who satisfies the income standard of the program for free meals); or,
14. Income at or less than 135% of Federal poverty level.

#### F. Certification Form And Verification

1. There are two certification forms. Form 552 for Tribal and Form 553 for Non-Tribal. Use only one form for each applicant based upon whether they are on Tribal or Non-Tribal Land. This form certifies eligibility for Lifeline. Be sure to write on the form which document you have viewed to verify eligibility. All forms should be scanned to your Bill Clerk. Be sure you are using the most recent version of the form. **Do not scan documents that were viewed to prove eligibility – These cannot be saved on Alchemy.**
2. A CSR must be certain that all information is correct. It is important that the telephone number and last 4 digits of the social security number are shown and the document used to verify eligibility is noted on the form. Check the Master Screen and if the social security number is not there, please add it. If it does not match, refer back to the original Application for Service (this can be found in Alchemy). Then make any corrections needed.
3. Be sure the form is dated. Remember the telephone number must be in the name of the person who qualifies for the assistance. The member must be the one who signs the form, unless they have a Power of Attorney, then the POA can fill out and sign the Lifeline Form (i.e. Jane Doe, by John Doe, POA). Be sure to keep a copy of the POA, for entry on Alchemy. A POA ceases and is no longer in effect after the death of the person for whom the POA was named.
4. We are never to make a copies of documents like driver's license, SS Card, etc., please look at the document note on the form which document you have viewed to verify that the subscriber is eligible for Lifeline. Be very specific in your notes, ie... Viewed valid unexpired Driver's license to verify subscriber address.



### ESTABLISHMENT OF SERVICE

5. A CSR must also verify the subscriber information with the National Lifeline Accountability Database (NLAD) by using the NLAD Subscriber Verify Program. The Subscriber Verify checks for Duplicate Subscribers, Duplicate Address, Duplicate Phone Number, problems with the Last4SSN.
6. How to use Subscriber Verify.  
These fields are mandatory: First Name, Last Name, Physical address, DOB, Last4SSN, SAC, Transaction Type, Transaction Effective Date, Qualifying Program and any Flags that are applicable. Initialization Date are optional.
7. Form 553 should be used for customers in the Gould and Hollis exchanges, and Carter customers who reside in Greer County, - see below for instructions. This form must be signed by the Subscriber. **See Form 556 to make sure customer resides in non-tribal area.**
8. These forms are for customers to certify they are eligible for Lifeline. The customer needs to fill out the Customer information, sign and date. Cashiers need to view documentation to verify eligibility. After the form is completed and information is verified, follow normal service order procedures, and then scan the form(s) to your Bill Clerk.
9. Documents Needed to Prove Participation in Lifeline Programs

Review Form 555 PTC in the Document Center.

**Eligibility is now verified thru the National Lifeline Accountability Database (NLAD)**

#### G. Lifeline Credits

1. Eligible customers **not** on Tribal Lands (Hollis and Gould exchanges, and the Greer County portion of the Carter exchange and others shown on Form 556) will receive a credit totaling \$9.25, monthly, on their basic local exchange charge.

<u>Name</u>	<u>Amount</u>	<u>PSOC</u>
Lifeline Credit	\$9.25	115-008

2. Those eligible customers who live on "tribal lands" will be eligible for an additional credit. These customers are required to pay \$1.00 per month for local service. Taxes apply against the normal basic local exchange charges, not just the \$1.00.

After subtracting the appropriate credits, the CSR will need to calculate the amount of credit to bring their basic local service (including WACP and EAS) to \$1.00, and insert that amount for the variable credit

**Pioneer Telephone Cooperative, Inc.**

**Study Area Code 432018**

**Line 3010 – Milestone Certification**

**Pioneer Telephone Cooperative, Inc. hereby certifies that it has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 4Mbps downstream/1Mbps upstream, with latency suitable for real-time applications and usage capacity that is reasonably comparable to reasonably comparable offerings in urban areas, and that requests for such service are met within a reasonable amount of time.**

## REPORT OF INDEPENDENT AUDITORS

The Board of Trustees  
Pioneer Telephone Cooperative, Inc.

### **Report on Financial Statements**

We have audited the accompanying financial statements of Pioneer Telephone Cooperative, Inc. (Pioneer), which comprise the balance sheets as of December 31, 2015 and 2014, and the related statements of income, comprehensive income, members' equity, and cash flows for the years then ended, and the related notes to the financial statements.

### ***Management's Responsibility for the Financial Statements***

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

### ***Auditor's Responsibility***

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

## REPORT OF INDEPENDENT AUDITORS (continued)

We believe that the audit evidence obtained is sufficient and appropriate to provide a basis for our audit opinion.

### ***Basis for Qualified Opinion***

As discussed in Note 2 to the financial statements, the Company reports its investments in its wholly owned subsidiaries on the equity method of accounting. In our opinion, accounting principles generally accepted in the United States of America require that all majority-owned subsidiaries be accounted as consolidated subsidiaries. If the financial statements of the Company's wholly owned subsidiaries had been consolidated with those of the Company, total assets and total liabilities would be increased by approximately \$48,368,148 and \$10,759,902, respectively, as of December 31, 2015, and revenues and expenses would be increased by approximately \$90,948,642 and \$78,658,302, respectively, for the year ended December 31, 2015. Total assets and total liabilities would be increased by approximately \$53,090,369 and \$16,677,414, respectively, as of December 31, 2014, and revenues and expenses would be increased by approximately \$83,519,681 and \$78,269,327, respectively, for the year ended December 31, 2014.

### ***Qualified Opinion***

In our opinion, except for the effects of the Company's accounting for its wholly owned subsidiaries, as discussed in the *Basis for Qualified Opinion* paragraph, the financial statements referred to in the first paragraph present fairly, in all material respects, the financial position of Pioneer Telephone Cooperative, Inc. as of December 31, 2015 and 2014, and the results of its operations and cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Moss Adams LLP

Spokane, Washington  
March 25, 2016



**PIONEER TELEPHONE COOPERATIVE, INC.**  
**BALANCE SHEETS**

**ASSETS**

	December 31,	
	2015	2014
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	\$ 52,395,424	\$ 53,656,385
Cash and cash equivalents, restricted	7,974,259	10,500,947
Held to maturity investments, unrestricted	12,872,687	8,983,236
Held to maturity investments, restricted	9,906,313	7,580,764
Subscriber accounts receivable, less allowance of \$65,351 in 2015 and \$70,151 in 2014	2,434,843	2,292,490
Settlements and access accounts receivable	2,477,660	2,317,721
Accounts receivable, affiliates	3,039,268	1,563,344
Other accounts receivable	643,693	841,218
Income tax refunds receivable	-	2,378,712
Materials and supplies	12,311,667	11,045,196
Prepaid expenses	484,109	614,985
Total current assets	104,539,923	101,774,998
<b>NONCURRENT ASSETS</b>		
Investment in affiliates	69,913,168	63,338,778
Investment in nonaffiliates	3,595,977	4,066,527
Held to maturity investments, unrestricted	1,750,000	2,375,000
Held to maturity investments, restricted	6,705,000	9,230,000
Intangibles	6,847,879	7,253,051
Deferred income taxes	207,672	82,589
Other noncurrent assets	3,154,902	3,140,993
Total noncurrent assets	92,174,598	89,486,938
<b>PROPERTY, PLANT, AND EQUIPMENT, at cost</b>		
Telecommunications plant in service	323,726,153	314,327,589
Nonregulated plant in service	3,218,207	3,216,658
Telecommunications plant under construction	6,934,378	5,500,149
	333,878,738	323,044,396
Less accumulated depreciation	(252,492,975)	(242,099,738)
Total property, plant, and equipment	81,385,763	80,944,658
Total assets	\$ 278,100,284	\$ 272,206,594



**PIONEER TELEPHONE COOPERATIVE, INC.**  
**BALANCE SHEETS**

**LIABILITIES AND MEMBERS' EQUITY**

	December 31,	
	2015	2014
<b>CURRENT LIABILITIES</b>		
Accounts payable, trade	\$ 1,711,235	\$ 1,762,941
Income taxes payable	110,457	-
Other accrued liabilities	4,170,461	5,013,366
Customer deposits	279,355	278,300
Deferred revenue	2,211,939	1,993,549
<b>Total current liabilities</b>	<b>8,483,447</b>	<b>9,048,156</b>
<b>NONCURRENT LIABILITIES</b>		
Postretirement benefits	23,284,800	21,181,600
Other noncurrent liabilities	2,373,649	2,540,873
<b>Total noncurrent liabilities</b>	<b>25,658,449</b>	<b>23,722,473</b>
<b>MEMBERS' EQUITY</b>		
Retained margins	248,334,324	241,080,188
Accumulated other comprehensive loss	(4,375,936)	(1,644,223)
<b>Total members' equity</b>	<b>243,958,388</b>	<b>239,435,965</b>
<b>Total liabilities and members' equity</b>	<b>\$ 278,100,284</b>	<b>\$ 272,206,594</b>

See accompanying notes.

**PIONEER TELEPHONE COOPERATIVE, INC.**  
**STATEMENTS OF INCOME**

	Years Ended December 31,	
	2015	2014
Operating revenue		
Wireline	\$ 46,936,387	\$ 46,097,496
Internet	16,396,852	14,574,663
Video	10,322,379	10,166,256
Miscellaneous	15,984,817	15,844,910
Total operating revenue	89,640,435	86,683,325
Operating expenses		
Plant specific operations	33,725,203	29,504,504
Plan nonspecific operations	8,186,292	8,143,554
Depreciation and amortization	14,027,193	14,381,438
Customer operations	17,706,807	17,837,121
Corporate operations	7,974,041	7,053,120
Operating taxes	1,509,091	2,111,385
Total operating expenses	83,128,627	79,031,122
Operating margins	6,511,808	7,652,203
Nonoperating income (expense)		
Income from affiliates	6,886,506	4,669,306
Amorization of goodwill	(1,200,000)	(1,200,000)
Interest and dividend income	292,973	252,764
Interest expense	(29,498)	(33,368)
Gain on sale of assets	-	317,757
Other nonoperating expense	(70,778)	(489,679)
Net nonoperating income	5,879,203	3,516,780
Net margins before income taxes	12,391,011	11,168,983
Income tax expense	(544,459)	(263,554)
Net margins	\$ 11,846,552	\$ 10,905,429